



Continental Country Club Golf Course Policy

Continental Country Club is a semi private club. At the discretion of the Golf Board and/or the Pro Shop, the golf course may be open to outside play from time to time. Any person playing on this golf course shall abide by the CCCRO rules and Regulations and the following policy:

I. Definitions

A. CHARTER MEMBER

Resident who owns a share in CCCRO and who has purchased a Golf Charter.

B. CHARTER MEMBER (Dues Paying)

Charter member electing to pay an annual golf membership fee. (2/21/11)

C. CHARTER MEMBER (6 Months Dues Paying)

Charter member electing to pay a six (6) month membership fee. (2/11/11)

D. ASSOCIATE MEMBER

Any non-Charter Member electing to pay an annual golf membership fee.

E. ASSOCIATE MEMBER (6 Month Dues Paying)

Any non-Charter electing to pay a six (6) month membership fee. (2/21/11)

F. CHARTER MEMBER GUEST

Any non-resident who is a guest of a Charter Member.

G. R.O. SHAREHOLDER

Any individual residing in CCCRO who does not own a Charter Membership or an Associate Membership.

H. NON-R.O. MEMBER

Golfer who does not pay an annual membership fee.

I. CHARTER RENTER

Any individual renting a Charter Members home. (2/21/11)

J. RENTER

Any other individual renting a home in CCCRO.



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K. FAMILY

Two (2) adults, (18 or older) who reside within the same household.

I. Regulations and Restrictions

A. DRESS CODE MEN

- 1) Shirts must have collar and sleeves. Mock turtle neck and Henley collars are permitted. Athletic shirts without prominent collars are allowed with manufacturer's logo or name only. (7/29/20).
- 2) Blue jean clothing of any kind, overall or cut-offs are not permitted. (6/25/18)

B. DRESS CODE LADIES

- 1) Woman may wear collarless, sleeveless tops with a minimum of 2-inch straps.
- 2) Blue-jean clothing of any kind, overalls or cut-offs are not permitted. (6/25/18)

C. GOLF CARTS

- 1) Do not drive your cart into or play a shot from a residents yard.
- 2) Carts should park on the cart path at all tees & greens
 - if you are parking on the side of the green with out a cart path, you must park at least 15 yards from the green;
 - golfers with Reasonable Accommodation wraps may park outside and not closer than 20 feet of the back and sides of the green unless directed by signs or the Ambassadors
- 3) Do not drive your cart past the white lines painted in front of the greens.
- 4) All Par 3's are cart path only
 - Individuals with a Reasonable Accommodation wrap may use the 90° rule on par 3's
- 5) Only battery powered golf carts used for players are permitted on the golf course.
- 6) All golf carts used for playing golf shall be professionally painted.
- 7) No more than two people may use a single golf cart.
- 8) There shall be no more than two carts per foursome or one cart per twosome unless the Pro Shop grants special permission.
- 9) Any non-conventional golf cart is restricted from use on the golf course unless otherwise approved by the Golf Board.



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- 10) All golf carts shall be required to have either turf tires or tires approved by the Pro Shop or GM.
- 11) Signs, flags or banners displayed on a golf cart may not contain profanity, distasteful language or images when on the golf course, practice facilities or golf course parking lot.

D. PRO SHOP

- 1) Utilization of the golf course shall be the responsibility of the Pro Shop. This includes scheduling or special events, assignment of holes, and enforcement of this Policy.
- 2) Starting times are required for all open play, whether tee time or shotgun. No group may tee off before 7:00 AM without specific approval by the Pro Shop/Greens Superintendent.
- 3) No one may start on any hole other than hole #1 without prior approval by the Pro Shop.
- 4) Only monthly dues payers and greens fee players may be on the course after the Pro Shop is closed. All other persons will be asked to leave the course unless the person has paid a greens fee to be on the course.
- 5) The golf course may be closed at any time by the Greens Superintendent and/or the Golf Pro.
- 6) The Pro Shop has the authority to make tee time blocks for ALL groups. (Groups will be scheduled as A, B per hole in shotguns.) Resident play should be considered when booking tee time assignments in season, an effort should be made by the Pro Shop staff to pair-up singles or doubles unless the course is not full.
- 7) Associations and tournaments may be paid off with chits or cash.
- 8) Scheduled tournaments/event play include:
 - a) Weekly Wednesday 18 Hole Men's Golf Assn.
 - b) Weekly Thursday 18 Hole Ladies Golf Assn.
 - c) Weekly Thursday 9 Hole Men's Golf Assn.
 - d) Weekly Thursday 9 Hole Ladies Golf Assn.

E. GOLF BOARD TOURNAMENTS

- 1) Tournament Policy: To play in any Golf Board Tournament, players must have an established USGA handicap. (2/21/11)
- 2) Non RO's not residing in CCC may not play in Golf Board Tournaments.
- 3) Only Charter Members with an established USGA handicap may play in the Green and White Tournament.



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- 4) All non-dues paying Charter Members shall pay the cost of tournament plus current Green Fees.

GOLF BOARD TOURNAMENTS

- ❖ Memorial Day
- ❖ July 4th
- ❖ Labor Day
- ❖ Octoberfest
- ❖ Springfest

F. PRO SHOP TOURNAMENTS

- 1) Pro Shop Tournament Policy:
 - a) Players shall have an established USGA handicap.
 - a) Pro Am will be run by a committee
 - b) Green and White will be run by a committee
 - c) The Golf Board shall appoint a committee annually.

PRO SHOP TOURNAMENTS

CLUB CHAMPIONSHIP
PICK-A-PRO

COMMITTEE TOURNAMENTS

PRO AM/WILDWOOD OPEN
GREEN AND WHITE

G. TEE TIMES/GREEN FEES

1) CHARTER MEMBERS

- a) May call in seven (7) days in advance of requested tee time at 7:15 a.m. for morning shotgun and 7:30 a.m. for afternoon shotgun. We let Charters start calling at 7:00 for ANY tee time.
- b) Charter Members golfing rights will apply to one residence only.
- c) If a Charter Member rents his/her property with the Charter privileges, the owner of the Charter shall not use the privileges as long as the property is rented.

2) CHARTER MEMBER GUEST

- a) Tee time shall be made by Charter Member.
- b) Shall pay the same fee as Charter Member.

3) ASSOCIATE MEMBER AND CHARTER MEMBER – RENTERS

- a) May reserve tee times seven (7) days in advance after 8:30 a.m.
- b) Charter Member renters shall pay the current resident green fee which includes a golf cart.



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- c) Renters of a Charter Member home are allowed to pay Charter Member rates for individual green fees, however if the renter purchases a membership it must be an Associate Membership.
- 4) R.O. SHAREHOLDER GOLFER
 - a) Shall pay the current green fee which includes a cart.
 - b) May call for tee times six (6) days in advance after 8:30 a.m.
- 5) NON R.O.
 - a) May reserve tee times five (5) days in advance after 8:30 a.m.
 - b) Shall pay the current green fee which includes a golf cart.
- H. PLAYER REGULATIONS
 - A. No one shall be allowed on the golf course when the course is closed.
 - B. Each player shall have his/her own bag and set of clubs.
 - C. Only Charter Members and Charter Member guests are permitted to walk the golf course. We allow High School golf teams to walk.
 - D. No ball hawking is allowed on the golf course. You may identify and retrieve only your own ball. (2/27/13)
- I. CHILDREN
 - A. Children under the age of sixteen (16) are not permitted on the golf course, driving range or practice green unless accompanied by an adult who shall be responsible for any damage caused by the child.
 - B. Minors who do not have a valid driver's license are not permitted to drive a golf cart. (6/25/18)
- J. FOOD AND DRINK
 - A. Golfers shall have a maximum of eight (8) minutes when they turn.
 - B. Golfers stopping for lunch will lose their place on the course and must check in with the Pro Shop to continue to play.
 - C. Glass containers of any kind are not permitted on the golf course.
 - D. Non-Members are permitted to have coolers containing only water on the golf course during summer months. Other than summer months, coolers are not permitted on the course by non-members (May 1st thru Nov 1st). (2/25/13)
- K. DRIVING RANGE
 - A. Range balls are to be used only on the driving range or putting green.
 - B. Use of range balls on the golf course is strictly forbidden.
 - C. Range balls may not be taken from CCC property. Any range ball that is taken from CCC property must be returned to the Pro Shop or driving range.
 - D. Retrieval of golf balls on the driving range is prohibited without the permission of the Pro Shop.



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L. AMBASSADOR PROGRAM

An Ambassador Program has been established by the Golf Board and CCC Management. The main responsibilities of the program are:

- Assisting golfers
- Maintaining the pace of play
- Ensuring that golfers are following the guidelines established for the course by the Golf Board, Manager, Golf Professional and Superintendent

A. SUPERVISION

The Head Ambassador will oversee the Ambassador Program including but not limited to:

- Training staff
- Scheduling shifts
- Evaluating staff

If there is not a Head Ambassador, the Golf Professional will oversee the supervision program

B. DRESS CODE

Ambassadors are required to wear a CCC issued employee shirt and golf pants/shorts

C. GOLF CARTS

Ambassadors are required to use one of the CCC golf carts that have been reserved for Ambassador use

D. MAINTAINING PACE OF PLAY

Ambassadors are responsible for maintaining the pace of play on the golf course. When addressing groups that are not maintaining a proper pace, the Ambassador has the authority to:

- Ask golfers to increase their pace of play
- Allow faster groups to play through groups that are not able to increase their pace of play to an acceptable level.
 - If a group is playing at a proper pace, but a hole(s) are open ahead of their group, the Ambassador may ask the group to allow a faster group to play through
- Inform golfers that they will be asked to skip a hole(s) if their pace of play is not adequate and multiple hole gaps occur

E. INFRACTIONS

When an Ambassador observes a golfer(s) not following guidelines established for the course, they should inform the golfer(s) of the guideline and ask them to follow the guidelines. If a golfer continues to disregard



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the guidelines, the Ambassador should fill in an Incident Report which should be forwarded to the Head Ambassador.

Certain infractions may require that an Incident Report be completed when the infraction occurs. This includes but is not limited to:

- Damage to the golf course
- Use of profanity, yelling at or threatening an Ambassador

Ambassadors should never get involved in a verbal confrontation with a golfer. If this occurs the Ambassador should contact the Head Ambassador or the Golf Professional.

In severe circumstances it may be necessary to remove a golfer from the golf course. The decision to remove a golfer may only be made by agreement of the Head Ambassador and the Golf Professional. If these two do not agree on the removal, the GM must be contacted to confirm/deny the removal of the golfer.

F. RULES OF PLAY

A. USGA rules will apply except when local rules are in effect.

III. MEMBERSHIP

A. CHARTER MEMBER

- 1) Shall never be assessed an initiation fee.
- 2) Non dues paying Charter Members must pay a greens fee for each round of golf. (6/25/18)
- 3) Annual membership fee assessed to the Charter Member shall always be at least 25% less than similar fees charged to other forms of golf. Dues paying Charter Member may upgrade a membership from "Single" to "Family" at any time starting at the time of the upgrade.
- 4) Dues paying Charter Member may change a membership from "Family" to "Single" at any time. However, this change shall remain in effect for a minimum of one (1) month if made for medical reasons and a minimum of one (1) years for any other reason. The Member is required to have a doctor's written statement for the medical exemption and reinstatement.
- 5) Single Charter Members may suspend paying annual monthly dues for medical reasons. However, the suspension shall remain in effect for a minimum of one (1) month, and one (1) year for any other reason, or they shall pay the months in arrears. The member is required to have a



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doctor's written statement for the medical exemption and reinstatement.
(2/25/13)

- 6) Any CCC resident who closes on the sale of his/her house, but for some reason cannot move, and has had a Charter Membership for five (5) consecutive years, may retain Charter Golf privileges for up to six (6) months. This policy may be used once per lifetime.

B. 6-MONTH CHARTER MEMBER

- 1) **6-month memberships are non-refundable and non transferable.**
- 2) Will begin on date of first payment and will run for six (6) consecutive months.
- 3) Prices are subject to change without prior notice.
- 4) Charter Member shall pay 75% of the yearly Charter dues.
- 5) Individual may either walk or ride in their own private cart on the course when they play. If the member wished to use one of CCC's golf carts, they shall pay the current cart rental rate plus tax.
- 6) 6-month Charter Member may participate in all golf tournaments.

C. 6-MONTH ASSOCIATE MEMBER

1. **6-month memberships are non-refundable and non transferable**
2. Will begin on date of first payment and will run for six (6) consecutive months.
3. Prices are subject to change without prior notice.
4. Associate Member shall pay 75% of the yearly Associate dues.
5. Individual may ride in any private cart on the course when they play. If the member wishes to use one of CCC's golf carts, they shall pay the current cart rental rate plus tax.
6. 6-month Associate Member cannot participate in the Green and White tournament.

D. 12-MONTH ASSOCIATE MEMBER

1. May be required to pay an initiation fee in addition to the golf membership fee.
2. Non-Refundable and Non-Transferable
3. Membership fee includes use of any private golf cart or CCC golf cart.
4. Golfing members may upgrade a membership from "Single" to "Family" at any time.



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5. Golfing members may change a membership from “Family” to “Single” at any time. However, this change will remain in effect for a minimum of one (1) month if made for medical reasons, and for a minimum of one (1) year if made for any other reason.
6. Single golfer may suspend paying annual monthly dues for medical reasons. However, the suspension shall remain in effect for a minimum of one (1) month, and a minimum of one (1) year for any other reason, or they shall pay the months in arrears. The member is required to have a doctor’s written statement for the medical exemption and reinstatement. (2/25/13)

IV. VIOLATIONS AND PENALTIES (2/25/13)

A. VIOLATIONS

- 1) Damage to golf course or equipment.
- 2) Improper conduct and/or improper dress while on the golf course.
- 3) Any abuse (verbal or otherwise) to any golfer or CCCRO employee.
- 4) Failure to adhere to CCCRO Rules and Regulations.

B. INCIDENT REPORTING

- 1) The sole responsibility of anyone witnessing an inappropriate action on the golf course is to report it to the Pro Shop. The Pro Shop shall take whatever action deemed necessary. Anyone who witnesses inappropriate action on the golf course must not confront those persons regarding their actions. (2/21/11)
- 2) The Pro Shop shall initiate and track all verbal and written violations of inappropriate conduct on the golf course. All violations will be filed in the resident’s file or in the non-resident violation file in the Pro Shop and Administration Office. A compilation of the violations, including the violator’s response, if any, will be filed with the Golf Board and General Manager. The Golf Board shall act upon these violations as per Policy Infraction Procedures. (2/28/22)

C. PENALTIES

- 1) First violation – written warning.
- 2) Second violation – suspension of play for up to one (1) month. (2/25/13)
- 3) Third violation – suspension of play for up to one (1) year. (2/25/13)
- 4) The Golf Board and/or Pro Shop have the right to suspend play immediately with the first violation due to the severity of the action. (6/17/09)



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CONTINENTAL COUNTRY CLUB GOLF POLICY INFRACTION PROCEDURE

I. PURPOSE

- To outline the proper steps to be taken for any individual who allegedly violates the Golf Policy.

II. PROCEDURE

- The Golf Board Chairman will ensure that the appropriate procedure is followed.
- A. Person or persons shall fill out an Incident Report or write a letter addressed to the Golf Board Chairman.
- 1) The Incident Report shall contain the following information:
 - a) Name/names of those involved.
 - b) Witness (if any)
 - c) Date of incident
 - d) Time of incident
 - 2) Detailed description about the incident
 - 3) Send the report/letter to the Golf Board Chairman
- B. Golf Board Chairman shall perform the following:
- 1) Send a copy to all Golf Board Members and the General Manager.
 - 2) Determine the Florida Statute that applies.
- C. FL Statute 617 (applies to non-mandatory ownership in CCCRO)
- 1) The Golf Board Chairman shall set a date to discuss the incident report.
 - 2) At the meeting, the Golf Board shall determine whether or not the incident report warrants the convening of a hearing to vote on the imposition of sanctions and penalties concerning the alleged offending member.
- D. The Golf Board Chairman shall perform the following as voted by the majority of the Board.

Golf Policy Infraction Procedure

- 1) Create a letter to the person/person involved. The letter shall contain:
 - a) Notice of alleged violation.
 - b) Date of hearing to consider the allegations and determine the imposition of penalties, if any, and forum of hearing. Notice shall be sent at least fifteen (15) days prior to the hearing.



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- c) Hearing will be electronically recorded.
 - d) Alleged accused must inform the Golf Board Chairman whether he/she desires the hearing to be open or closed.
 - e) Send letter by Certified and regular mail.
- E. Convene hearing on date set. The Golf Board Chairman shall oversee the committee.
- F. After hearing complainant and extending opportunity to be heard to offending member, close the hearing. After all parties have vacated the hearing, the Board may discuss and then vote on imposition of penalties for alleged infraction and what penalties are to be imposed, if any.
- G. Chairman, by letter, shall inform the offending member of the decision and the penalty imposed, if any.
- H. FL Statute 720.305 (applies to mandatory ownership in CCCRO).
- 1) Golf Board Chairman shall request the RO Board of Directions to appoint a hearing committee. Chairman may recommend committee members. Any committee member cannot be an officer, director or employee of the Corporation, or the spouse, parent, child, brother or sister or an officer, director or employee of the Corporation.
- I. Hearing Committee shall determine the date, time and place for the hearing and notify the offending member by letter.
- 1) Letter shall contain the following information:
 - a) Notice of alleged violation.
 - b) Date, time and place of hearing to consider the allegations and determine the GOLF POLICY INFRACTION PROCEDURE, imposition of penalties, if any.
 - c) Hearing will be open.
 - d) Hearing will be electronically recorded.
 - e) Member may bring others to support his/her stand and cross examination is permitted.
 - f) Send letter by certified and regular mail.
- B. Convene hearing on date set. After hearing complainant and extending opportunity to be heard to offending member, close the hearing. After all parties have vacated the hearing, the Hearing Committee may discuss and



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then vote on imposition of penalties for alleged infraction and what penalties are to be imposed, if any.

- C. Committee will notify, by letter, the offending member of the decision and the penalty imposed, if any. Letter will be sent by certified and regular mail.

V. GOLFING ASSOCIATIONS

- The four (4) Associations (18-Hole Men, 18-Hole Ladies, 9-Hole Men and 9-Hole Ladies) are permitted to change their by-laws permitting whoever they desire to participate in their games.

VI. HANDICAP FLAG USAGE - see Reasonable Accommodation Form (6/25/18)

VII. POLICY CHANGES (2/25/13)

- The Golf Board has the responsibility to update this policy annually. A copy of the updated policy will be made available to all CCC residents at the Administration Office.

VIII. NOTES (2/25/13)

A. DUES

- 1) Golf fees are due the 1st of each month and are delinquent after the 10th of the month.
- 2) If an account becomes delinquent; all arrearage must be paid before golf privileges are reinstated.
- 3) CCCRO administration will promptly notify the Pro Shop of any delinquent accounts.



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REASONABLE ACCOMODATION (R/A) CART USAGE

The only handicap or Reasonable Accommodation (R/A) flags or wraps that shall be honored by Continental County Club are a Yellow permanent RA wrap issued to Continental residents or a Red daily RA wrap issued to non-residents.

Any individual receiving a Red or a Yellow RA wrap MUST sign this Reasonable Accommodation form. Permanent Yellow RA wraps may be purchased by eligible residents for \$5.00 plus tax. There shall be a \$5.00 deposit on all daily RA wraps which deposit shall be returned when the wrap is returned.

Eligibility

Non-residents: may be issued a Reasonable Accommodation RA wrap for daily use if they have a valid Florida Handicap Parking Permit, or a handicap parking permit from another state or a statement from their physician explaining their condition. The Pro Shop may, at its discretion, issue a daily R/A wrap to any individual who is obviously handicapped or has a physical disability.

Residents: current residents who have a Yellow wrap shall continue to use them. The current wraps shall be valid until February 1, 2020 at which time they must be renewed by the Pro Shop. Residents who wish to obtain a Yellow R/A wrap in the future shall provide a valid Florida Handicap Parking permit, or a handicap parking permit from another state or a statement from their physician. The RA wrap will be valid for a period of two (2) years. There shall be no additional charge for renewal of any resident RA wrap.

Usage and Restrictions

RA wraps are only valid for the person whose name appears on the wrap.

Tee Boxes

All carts must be parked on the cart path by any tee box.

Greens

All carts with handicap wraps are to remain 20 feet from the green at all times. On hole 5, carts are not permitted on right side of green. Carts may never be driven between greenside bunker and green, nor are they allowed in the throat of the green.

When leaving the area of the Green, carts must be driven back to the cart path to proceed to the next hole. From time to time, wet, extremely dry and/or other agronomic conditions may require that all carts, including those with Reasonable Accommodation RA wraps remain on the cart path on certain holes.

By signing below, I agree to abide by the Reasonable Accommodation Rules above. I understand that failure to follow the above rules will result in the loss of my Reasonable Accommodation privileges.

NAME _____ ADDRESS _____

SIGNATURE _____ DATE _____