

# POLICY BOOK

## POLICY 33 - CCCRO, INC

### ADMINISTRATION

#### CLUBHOUSE AREA BEHAVIOR

Purpose: To establish guidelines of behavior for residents and guests in the Club House area, this ~~excludes the Restaurant, Lounge, and Screen room off of the lounge~~ includes the Restaurant, Lounge, Screen Porches and Magnolia Room.

Residents and guests must conduct themselves properly when in the Club House area of Continental Country Club.

The following are types of behavior that will not be tolerated in the Club House area:

1. Intentional damage to property
2. Verbal abuse of residents, guests or employees
3. Physical abuse of any kind (sheriff may be called)
4. Intentional failure to pay for services
5. Failure to adhere to CCCRO governing documents

Aside from this Policy the lounge staff has the right to refuse service to anyone for cause.

Immediate removal from the Club House area by the ~~F&B (Food & Beverage) Manager~~ Manager can be made for any of the above items.

Any of the above named items may lead to a 30 day suspension from the Club House area ~~by the F&B Manager~~ after a written report is made by the ~~F&B Manager to the~~ General Manager. Upon General Manager's agreement the suspension can take place.

A second offense could warrant a 60 day suspension from the Club House area.

A further offense could warrant a one year suspension from the Club House area.